



Utility Companies

Reliability is a priority for utility companies. Customers depend on utility companies for uninterrupted service, even when their payment is made just-in-time. To satisfy the wide range of preferences among your customers, offering a variety of payment options is essential. FDIS Empire's complete payment processing solutions help increase efficiencies, improve reporting capabilities and enhance customer convenience and satisfaction.

Real-Time Credit/Debit Card & Electronic Check Processing

- Support for all major credit cards
- Check verification and identity authentication tools
- Check conversion applications
- Telephone and online transactions
- Convenient recurring transaction features
- State-of-the-art re-presentment functions
- Process transactions through a safe, secure channel
- Convenience fee processing
- Powerful security and reporting features

Utility companies that offer recurring e-check debits enjoy consistent, predictable streams of revenue while reducing collection issues. Customers enjoy the convenience and peace-of-mind knowing their utility bill will be paid automatically and on-time, thus avoiding embarrassing late fees, credit report blemishes or possible disconnection of service. Using e-checks is a more cost-effective and faster way to process payments; however, we also process recurring credit and debit card payments too.

FDIS Empire's Recurring Billing Solution Offers:

- Web-based solutions available 24/7/365
- Variety of frequency options
- Risk management tools help reduce losses
- Ability to edit payment information and schedule

Robust reporting

Reduce The Costs Of Paper Check Acceptance

Some customers prefer to retain control by submitting a check for their monthly payment. ACH check conversion offers a variety of advantages:

- Reduce time-frame for receiving and processing payments
- Reduce errors made by manual processing
- Increase cost savings by processing paper items as ACH transactions
- Receive earlier notification of returned items
- Streamline reporting accounts receivables

Harness the power of FDIS Empire's total solutions for utility companies by calling an FDIS Empire account manager at 866.838-8472 or e-mail sales@fdisempire.com.